

Our Values

Integrity

- We are transparent, accountable, and trustworthy
- We build confidence through openness in our words, actions, and decisions

Compassion

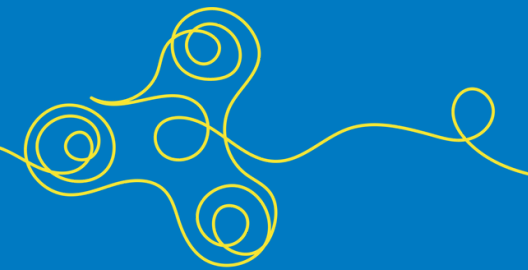
- We listen, understand, and respond with empathy and kindness
- We place the needs of others at the heart of what we do

Inclusion

- We create safe, respectful, and welcoming environments for all
- We value diversity and ensure fairness for colleagues, patients, and communities

Ambition

- We are bold, aim high and innovate to improve the care we provide
- We support the users of our services to achieve their potential and thrive



Our core ethos is underpinned by living our values and putting people first, we create a culture where the quality of our care, compassion and collaboration thrive.



How We Live Our Values

For our staff

- We foster a workplace built on integrity and trust, where accountability and openness are the norm.
- We support each other with compassion, recognising the importance of wellbeing and kindness in the workplace.
- We celebrate diversity and ensure an inclusive culture, where everyone's voice matters and everyone feels they belong.
- We support our colleagues and teams to be ambitious and innovative.

For our patients and communities

- We deliver care with integrity, ensuring transparency about services and decisions.
- We provide care with compassion, always putting patients first and responding to their needs with empathy.
- We provide inclusive services, ensuring equitable access and tailoring care to meet the needs of our diverse communities.
- We will be ambitious and will innovate to ensure that the very best care is provided.

Our ethos in action

For staff: we provide a safe, inclusive workplace where integrity, compassion, and ambition are the foundation of our teamwork.

For patients and communities: we provide the best care by being compassionate, inclusive, and ambitious, ensuring good quality outcomes and positive experiences for all.

