



Bibliography

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Code of Conduct for Health Care Assistants

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Code of Conduct for Health Care Assistants

Introduction

This Code of Conduct for Health Care Assistants, is issued by Northampton General Hospital Trust through the Patient and Nursing Services Directorate.

Health Care Assistants are required to conduct themselves within the standards and framework of the code, the policies, guidelines and protocols of this trust, reflected in their behaviour and attitudes.

Code of Conduct

As a health care assistant you are personally accountable for your practice and omissions.

You are accountable for your conduct and must:

- Act always in such a manner as to promote and safeguard the interests and well-being of patients, clients, their families, colleagues and the trust, providing a high standard of practice and delivery of care

- Acknowledge any limitations in your knowledge and competence, declining any duties or responsibilities unless able to perform them in a safe and skilled manner
- Maintain and improve your knowledge, skills and abilities to practice competently, undertaking further training if required
- Provide evidence of compliance with statutory, mandatory and directorate training
- Ensure that no act or omission on your part or within your sphere of responsibility is detrimental to the interest, condition or safety of patients, clients or colleagues
- Work in an open and co-operative manner with other members of the team, patients, clients and their families to promote independence whilst recognising and respecting their involvement in the delivery of care
- Recognise and respect the uniqueness and dignity of each patient and client as individuals, responding to their need for care irrespective of their ethnic origin, religious or political beliefs, personal attributes, age, race, gender, ability, sexuality, economic status, lifestyle, culture, the nature of their health problems or any other factor
- Report to an appropriate person or authority at the earliest possible time, any conscientious objection that may be relevant to your work
- Avoid any abuse of your privileged relationship, maintaining appropriate boundaries with patients, clients and colleagues
- Respect and maintain all confidential information concerning patients and clients obtained in the course of your work, except where non-disclosure would be detrimental to the patients'/clients' well being
- Report in a correct manner, to an appropriate person or authority where it appears that the health, safety or welfare of individuals is at risk or where clinical practice may compromise standards of care
- Refuse any gifts, favours or hospitality from patients or clients in your care that may be interpreted as an attempt to obtain preferential treatment

MUST NOT BE PHOTOCOPIED