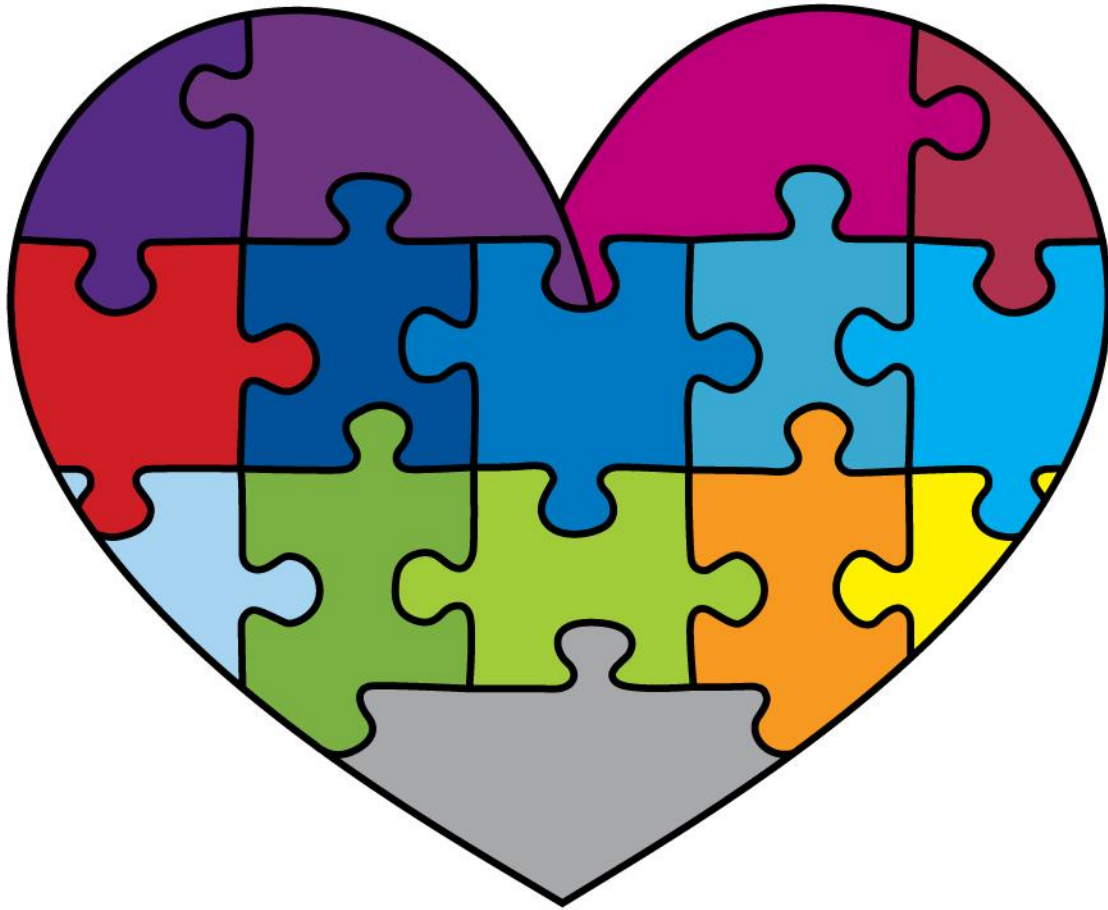


# Behavioural standards are the heartbeat of UHMB



Introduce yourself with  
**#hello** my name is...

Be friendly and  
welcoming

Respect shown  
to everyone

Put patients at the  
centre of all we do

Show support to  
both staff and patients



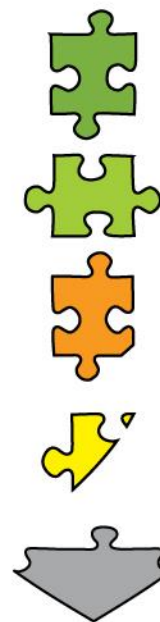
Value the contribution  
of everyone

Team working  
across all areas

Seek out and  
act on feedback

Be open and honest

Communicate effectively:  
listen to others and seek  
clarity when needed



Share learning  
with others

Recognise diversity  
and celebrate this

Ensure all our actions  
contribute to safe care and a  
safe working environment

For those who supervise  
/ manage teams: ensure  
consistency and fairness in  
your approach

Be proud of the role you  
do and how this  
contributes to patient care

## #TeamUHMBT