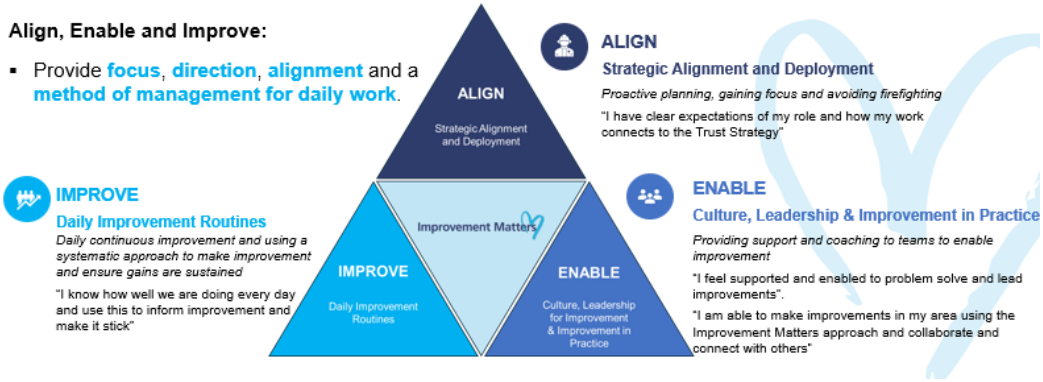
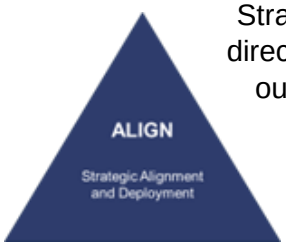
Improvement Matters at Mid Cheshire

At Mid Cheshire, we are committed to embedding a culture of continuous improvement to provide the best care possible for our patients. We do this by working together to make small changes everyday as part of our daily work, therefore continually building on the great care that we already provide and striving to make continual improvements for our staff and patients. As a Trust we are striving for continuous improvement to be the way that the organisation operates from Floor to Board through operational excellence.

Our approach to improvement at Mid Cheshire is called **Improvement Matters**. Improvement Matters provides a structured approach to problem-solving and a clear and consistent framework for all improvement activity aligned to our Strategic Objectives to ensure we are all pulling in the same direction.

Improvement Matters is made up of the three components: Align, Enable and Improve:





Strategic Alignment ensures we all pull in the same direction and improve care for our patients by focusing our efforts on our biggest challenges. Our Strategic Objectives and underpinning Commitments and Breakthrough Priorities provide focus, enabling everyone to understand how the work that they do contributes to the delivery of the Trust Strategy.





We follow a 6-step process to making improvements at Mid Cheshire, called our Improvement Matters 6Ds. The 6Ds provide a structured framework to understand the problem without jumping to a solution, explore root causes and ideas for improvement, test and track these on a small scale and sustain and celebrate successes.





The Continuous Improvement Team provides training and improvement coaching for all staff to problem solve and make improvements using our Improvement Matters approach.



We can support you to build improvement into everyday routines so improvement becomes part of daily work. Our Improvement Matters Academy is an active Community of Practice that you can join to build connections and collaborate with other improvers, enhance improvement knowledge, share learning and practice improvement coaching skills.

Contact the Continuous Improvement Team: improvementmatters@mcht.nhs.uk